

VIAC – Questionnaire for Mediators

1. **Name:** Alfred Ho Man CHAN

2. **Nationality:** China (Hong Kong SAR)

3. **Contact information**

Address: 21/F, Success Commercial Building, 245 -251 Hennessy Road, Wan Chai, Hong Kong

Telephone: +852-97097138

Fax: +852-28661299

E-Mail: Alfred.mediation@gmail.com

Website: <https://www.mhjmc.org/tc/index.php>

LinkedIn: <https://www.linkedin.com/in/alfred-chan-a332945a/>



4. **Education and professional experience (original profession; where did you study?):**

Please add your CV!

Healthcare professional, Mediation professional

5. **Core area of current professional activity:**

- Clinical governance, Quality and safety; and Administrative research
- Conduct mediation training and coaching (domestic and cross-boarder)
- Assess mediator candidate quality

6. **Accreditation in the field of ADR (including relevant trainings and connected qualifications):**

- Mediation Professional (Hong Kong, China)
- Mediation Assessor (Hong Kong, China, Macau, Thailand)
- Mediation Coach (Hong Kong, China, Macau, Thailand)
- Arbitrator (China)

7. **Practical experience in mediation**

- How many (international) mediations have you participated in
 - as single/co-mediator/in a team? Single 2, co-mediation 11
 - administered by an institution; under which Rules? Mainland-Hong Kong Joint Mediation Center and Hong Kong Mediation Centre
 - in which areas/fields? Contractual, Employment and Community.
 - how complex (*please provide examples, participation of lawyers/experts*)? Wild range
- How often have you acted in a different function (e.g. consultant, expert)?
- What other ADR-experience do you have?

Arbitration, Jury

8. **Languages (including levels)**

Mother tongue: Cantonese (Native or bilingual proficiency),

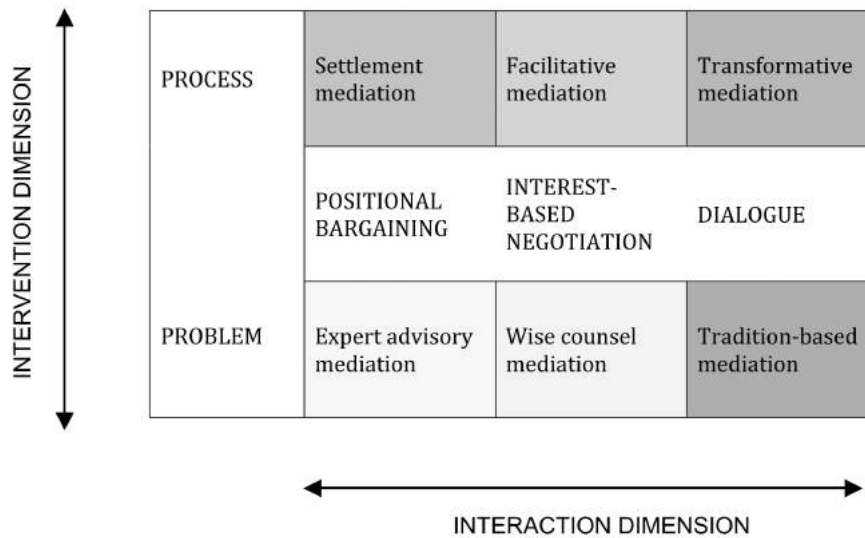
Working languages (i.e. languages in which you have both a spoken and written command so that you may conduct mediation proceedings in this language): English (Native or bilingual proficiency), Mandarin (full professional proficiency)

Basic knowledge: N/A

9. Style of mediation

Where do you see yourself? Please tick box as appropriate or indicate your preferred style.

Facilitative mediation



© Alexander, Nadja (2011) "The Mediation Meta-Model - the realities of mediation practice," *ADR Bulletin*: Vol. 12: No. 6, Article 5. Available at: <http://epublications.bond.edu.au/adr/vol12/iss6/5>; see also here for a detailed description of the 6 mediation styles.

10. Please describe aspects of your personality which could be interesting to clients you are going to mediate; what would former clients emphasize in your work?

Patient, willing to help, presentable.

11. Publications and other activities in ADR related matters (e.g. training sessions, seminars, conferences, articles and others):

Participate in mediation training and coaching sessions. Hosting seminars and conference for multiple times.

12. Memberships in mediation institutions / functions in mediation institutions/organizations:

Hong Kong Mediation Centre and Mainland-Hong Kong Joint Mediation Center’s mediator and director

13. Special expertise or specializations (please list a maximum of three) in your ADR-practice:

Contract and community

14. Soft Skills (e.g. intercultural competences):

Active listening, reframing and experience on involving in intercultural mediation cases

15. How do you ensure your professional quality (e.g. coaching, practice supervision, etc)?

Part-professional mediator, coach mediation trainings, attend regular CPD courses from two mediation organisations (Hong Kong Mediation Centre and Mainland-Hong Kong Joint Mediation Centre).

16. Date of birth: 27-11-1985

I have completed this questionnaire to the above to the best of my knowledge and believe it is accurate. I understand that the above information will be used for VIAC's internal use and may be given to interested persons or may be published on VIAC’s website.

Date and signature

CV (Mediation)**Mr. Alfred Ho-Man CHAN**

陳顯文

Ph.D. Student (Surgery),**M.Sc. (Health Education),****Pg.D. (Public Health),****B.Sc. (Medical Biochemistry)****Mobile:** (852) 9709-7138**E-mail:** alfred.mediation@gmail.com**Mediation specific Qualifications**

Accredited Coach and Mediator, Hong Kong Mediation Centre (AM1546)

Accredited Assessor, Coach and Mediator, Mainland – Hong Kong Joint Mediation Centre

Accredited Mediator, Hong Kong Mediation Accreditation Association Limited

Mediation-related positions

| Date | Event | Positions |
|----------------|--|--|
| 2015 – Present | Hong Kong Mediation Centre (HKMC) | Vice President |
| 2015 - Present | | CPD and Membership Committee - Chairman |
| 2014 - 2015 | | Disciplinary Committee - Co-chairman |
| 2014 - 2015 | | CPD and Membership Committee - Co-chairman |
| 2014 – Present | | Council Member |
| 2010 – Present | | Panel Member |
| 2016 – Present | Mainland – Hong Kong Joint Mediation Centre | Director |
| 2016 – Present | | Panel Member |
| 2015 – Present | Hong Kong Mediation Accreditation Association Ltd. | Alternate Director |
| 2013 – Present | | Panel Member |

Mediation-practice

| Categories | Times | Nature / Location |
|--------------------|--------------|---|
| Mediation cases | 13 | Contract, Personal Injuries, Community, Commercial |
| Mediation coaching | 34 | St. James Settlement, Hong Kong Mediation Centre (Hong Kong) South China International Economic and Trade Arbitration Commission (China) Thailand Arbitration Centre (Thailand) |

Academic and Professional Qualifications

| Dates | Institutes | Major/Subjects |
|----------------|--|--|
| Present | Mainland-Hong Kong Joint Mediation Centre | Trainer Certificate Training Course |
| July 2016 | Mainland-Hong Kong Joint Mediation Centre | Assessor Certificate Training Workshop |
| June 2016 | | Coach Certificate Training Workshop |
| 2015 | Hong Kong Mediation Centre | Coach Training workshop |
| 2014 | The Federation of Medical Societies of Hong Kong | Certificate course on Healthcare Mediation |
| 2013 – Present | The Chinese University of Hong Kong | Ph.D. – Surgery |
| 2011 – 2012 | The Chinese University of Hong Kong | M.Sc. – Health Education |
| 2010 – 2011 | The Chinese University of Hong Kong | Pg.D.– Public Health |
| Oct. 2010 | Hong Kong Mediation Centre | Certificate on Professional Mediator Training (AM1546) |
| 2005 – 2009 | King’s College London, University of London | B.Sc. (Hons) - Medical Biochemistry |

Language

Fluent in Cantonese, Mandarin and English.