VIAC – Questionnaire for Mediators

1. Name: Mag.a Šira Fera-Tischler, MSc

2. Nationality: Austrian

3. Contact information

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4. Education and professional experience (original profession; where did you study?):

See attachment!

5. Core area of current professional activity:

Civil (Austrian, Slovenian and Croatian) Law, Private International Law, Family Law (Austria, Slovenia, Croatia), cross-border and domestic mediation, cross-border and domestic legal advisory.

6. Accreditation in the field of ADR (including relevant trainings and connected qualifications):

Accredit mediator in Austria since 2013

FLAG – mediator (state subsidized mediation under Art 39c FLAG) since 2017

Post-graduate mediation program at the Alpen Adria University in Klagenfurt Austria (with special focus on commercial mediation): Master of Science (2013)

International certified supervisor since 2018

Since 2011 regular trainings in Austria, Slovenia, Italy and Germany.

7. Practical experience in mediation

- How many (international) mediations have you participated in
 - as single/co-mediator/in a team?

Regularly as single and co-mediator in domestic and cross-border conflicts since 2014

- administered by an institution; under which Rules?
 - Under the ZivMediatG
 - MiKK Berlin
- in which areas/fields?
 - Business disputes, family disputes both including cross-border aspects
- how complex (please provide examples, participation of lawyers/experts)?
 Business cases and family disputes, sometimes backed by lawyers or tax advisors; some of the cases could be resolved quickly and others were highly emotional and escalated conflicts, e.g. in particular in child abduction cases or in family cases with violence between the mediating parties; difficulties also arose with regard to the lack of language skills of mediating parties
- How often have you acted in a different function (e.g. consultant, expert)?

 Size 2006 and in a different function (e.g. consultant, expert)?

Since 2006 ongoing in our Law Firm Tischler & Tischler Rechtsanwälte GmbH as legal expert.

In numerous cases international legal relations.

In numerous cases as Supervisor.

• What other ADR-experience do you have?

Arbitrator at an Austrian Arbitration Court.

Legal expert of our Law Firm within Arbitration Courts.

8. Languages (including levels)

Mother tongue: Slovenian and German

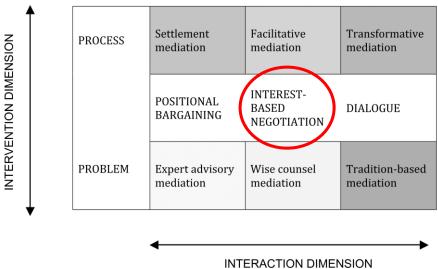
Working languages (i.e. languages in which you have both a spoken and written command so that you

may conduct mediation proceedings in this language): English, Croatian

Basic knowledge: Italian, French, Spanish, Russian, Norwegian

9. Style of mediation

Where do you see yourself? Please tick box as appropriate or indicate your preferred style.



@ Alexander, Nadja (2011) "The Mediation Meta-Model - the realities of mediation practice," ADR Bulletin: Vol. 12: No. 6, Article 5. Available at: http://epublications.bond.edu.au/adr/vol12/iss6/5; see also here for a detailed description of the 6 mediation styles.

10. Please describe aspects of your personality which could be interesting to clients you are going to mediate; what would former clients emphasize in your work?

Flexibly, open-minded, communicative, emphatic, lasting

11. Publications and other activities in ADR related matters

(e.g. training sessions, seminars, conferences, articles and others):

Speaker at different seminars and conferences

12. Memberships in mediation institutions / functions in mediation institutions/organizations:

Verein Co-Mediation

Mediation DACH e.V.

MiKK e.V. Internationales Mediationszentrum für Familienkonflikte und Kindesentführung

13. Special expertise or specializations (please list a maximum of three) in your ADR-practice:

Commercial, family and cross border mediation

14. Soft Skills (e.g. intercultural competences):

Grewing up in a family of lawyers and as a member of Slovenian minority in Austria I have a high cross cultural understanding as well as working experience in international environment. I am a communicative and open minded person who likes to communicate on several leves verbally as well as non-verbally. Through my intuition, understanding of human behauviour, respect and patience I support people from diverging positions to reach a joint solution.

15. How do you ensure your professional quality (e.g. coaching, practice supervision, etc?

Supervision, studying, attendances of seminars and conferences, while working with different collegues I experienced different methods to mediate;

16. Date of birth: 02.03.1980 VIAC offers mediation practitioners the possibility to present themselves on its website. VIAC reserves the right to publish any presentations submitted and to remove it as the case may be. Parties are free to nominate a mediator of their choice and so is the VIAC Board when appointing a mediator. These presentations do not constitute recommendations but may assist the parties in choosing a mediator willing to conduct proceedings according to the Vienna Mediation Rules. The fact that a mediation practitioner appears on this list, does not authorize this person to use the title "VIAC-mediator".

A I have completed this questionnaire to the above to the best of my knowledge and believe they are accurate.

I hereby consent that the data provided in this questionnaire may be processed for the appointment of mediators and published by VIAC. This includes in particular publication on the website of VIAC as well as use in any presentations, etc. This consent may be withdrawn at any time by contacting VIAC at our general contacts, in particular by email addressed to office@viac.eu. The consequence of any such withdrawal will be that my data will no longer be processed by VIAC. For further information see our privacy statement at www.viac.eu.

Date	and	Signature