

VIAC – Questionnaire for Mediators

1. **Name:** Jennifer Haywood

2. **Nationality:** UK

3. **Contact information**

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4. **Education and professional experience (original profession; where did you study?):**

MA Nat Sci (Cantab) MB BCh (Cantab): I qualified and worked as a doctor for over 4 years.

Dip Law (City University): I then qualified as a barrister and have practiced commercial and chancery law (partnership, company, trusts, civil fraud) for over 20 years.

5. **Core area of current professional activity:**

Arbitrator and mediator

6. **Accreditation in the field of ADR (including relevant trainings and connected qualifications):**

CEDR accreditation as mediator (2011)

7. **Practical experience in mediation**

- How many (international) mediations have you participated in
 - as single/co-mediator/in a team? **50 mediations, all bar one as single mediator**
 - administered by an institution; under which Rules?
 - in which areas/fields? **Commercial, partnership, joint venture, company and private client**
 - how complex (*please provide examples, participation of lawyers/experts*)?
The partnership disputes in particular have involved multiple legal issues, multiple parties, tax experts.

- How often have you acted in a different function (e.g. consultant, expert)?
I have acted as counsel at multiple mediations.

- What other ADR-experience do you have?
I have acted as an arbitrator and as a legal expert in arbitration.

8. **Languages (including levels)**

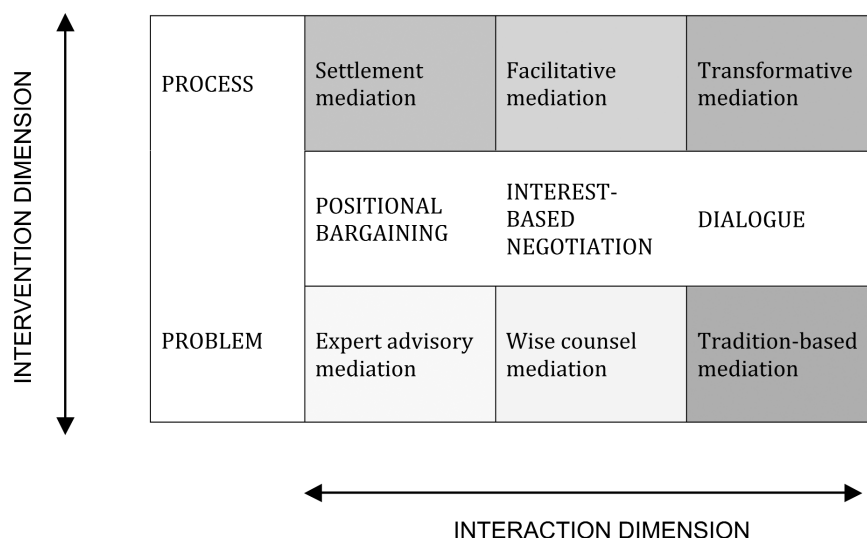
Mother tongue: English

Working languages (i.e. languages in which you have both a spoken and written command so that you may conduct mediation proceedings in this language):

Basic knowledge: French, German

9. Style of mediation

Where do you see yourself? Please tick box as appropriate or indicate your preferred style.



© Alexander, Nadja (2011) "The Mediation Meta-Model - the realities of mediation practice," *ADR Bulletin*: Vol. 12: No. 6, Article 5. Available at: <http://epublications.bond.edu.au/adr/vol12/iss6/5>; see also here for a detailed description of the 6 mediation styles.

My style varies according to the case. My training with CEDR was grounded in facilitative mediation but I am often selected for my specialist legal expertise, and I may indicate to parties separately where I consider they have weaknesses in their case.

10. Please describe aspects of your personality which could be interesting to clients you are going to mediate; what would former clients emphasize in your work?

Former clients have emphasized that I work hard to help the parties reach settlement if they have indicated that they want settlement. If the parties agree heads of term, I push the lawyers hard to iron out any issues in transforming the heads of terms into a written settlement.

11. Publications and other activities in ADR related matters (e.g. training sessions, seminars, conferences, articles and others):

Mandatory mediation – Crossing the Rubicon

12. Memberships in mediation institutions / functions in mediation institutions/organizations:

13. Special expertise or specializations (please list a maximum of three) in your ADR-practice:

Partnership/joint venture, commercial, private client

14. Soft Skills (e.g. intercultural competences):

15. How do you ensure your professional quality (e.g. coaching, practice supervision, etc)?

I ask for feedback and participate in CPD activities

16. Date of birth: 17 Sept 1971

VIAC offers mediation practitioners the possibility to present themselves on its website. VIAC reserves the right to publish any presentations submitted and to remove it as the case may be. Parties are free to nominate a mediator of their choice and so is the VIAC Board when appointing a mediator. These presentations do not constitute recommendations but may assist the parties in choosing a mediator willing

to conduct proceedings according to the Vienna Mediation Rules. The fact that a mediation practitioner appears on this list, does not authorize this person to use the title "VIAC-mediator".

x I have completed this questionnaire to the above to the best of my knowledge and believe they are accurate.

x I hereby consent that the data provided in this questionnaire may be processed for the appointment of mediators and published by VIAC. This includes in particular publication on the website of VIAC as well as use in any presentations, etc. This consent may be withdrawn at any time by contacting VIAC at our general contacts, in particular by email addressed to office@viac.eu. The consequence of any such withdrawal will be that my data will no longer be processed by VIAC. For further information see our privacy statement at www.viac.eu.

_____12 June 2023
Date