

VIAC – Questionnaire for Mediators

1. **Name:** **Phuong-Trinh Nguyen Potter (also known as Trinh Nguyen)**

2. **Nationality:** Vietnamese/Australian

3. **Contact information**

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4. **Education and professional experience (original profession; where did you study?):**

CIArb Diploma on International Arbitration (2016) Australia Disputes Center Accredited mediator (2016)
LLM (Advanced) in Commercial Laws (Australia) (2003)- LLB (1995) Bachelor of Art 1993 Bachelor in International Studies (1998)

Please find attached my CV for your reference.

5. **Core area of current professional activity:**

Construction, Engineering, Joint venture, infrastructure, Investment, Contract advisory.

6. **Accreditation in the field of ADR (including relevant trainings and connected qualifications):**

- **FCI Arb, Diploma in International Arbitration**
- **Accredited Mediator (mutual discipline) by Australian Disputes Center- equivalent to CI Arb membership level for Mediation.**
- **Attended the advanced training of Investment mediation organized by ISCID, UNCITRAL Energy Charter Treaty, CEDR IMI. This is the second intake of this type of training so far as an initiative from ICSID and UNCITRAL and Energy Charter Treaty.**

7. **Practical experience in mediation**

- How many (international) mediations have you participated in
 - as single/co-mediator/in a team?
 - administered by an institution; under which Rules?
 - in which areas/fields?
 - how complex (*please provide examples, participation of lawyers/experts*)?

Vietnam is in the dawn of mediation and I pioneered in the area trying to promote mediation practice in Vietnam. I am listed as one of the first internationally accredited mediator listed by Vietnam Ministry of Justice and Vietnam Mediation Center alongside with VIAC.

- How often have you acted in a different function (e.g. consultant, expert)?
- What other ADR-experience do you have?
Please refer to my attached CV.

8. **Languages (including levels)**

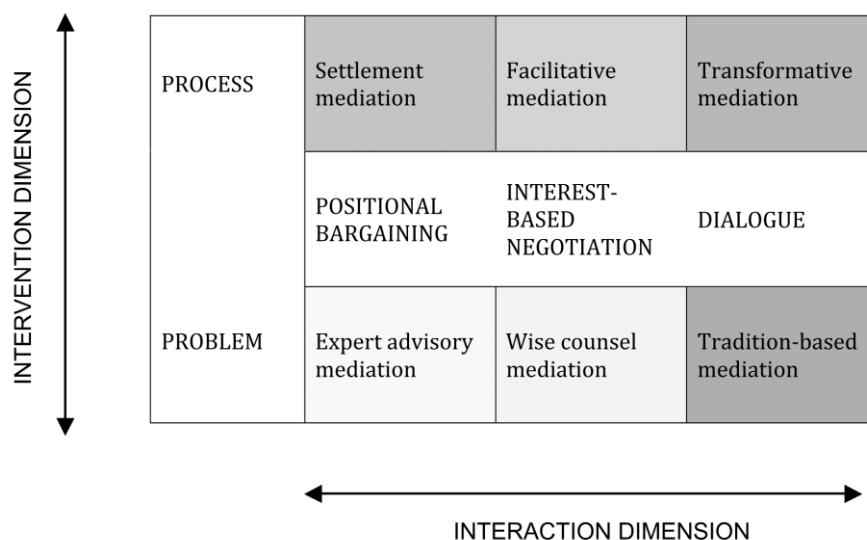
Mother tongue: Vietnamese

Working languages (i.e. languages in which you have both a spoken and written command so that you may conduct mediation proceedings in this language): English

Basic knowledge:

9. Style of mediation

Where do you see yourself? Please tick box as appropriate or indicate your preferred style.



© Alexander, Nadja (2011) "The Mediation Meta-Model - the realities of mediation practice," *ADR Bulletin*: Vol. 12: No. 6, Article 5. Available at: <http://epublications.bond.edu.au/adr/vol12/iss6/5>; see also here for a detailed description of the 6 mediation styles.

10. Please describe aspects of your personality which could be interesting to clients you are going to mediate; what would former clients emphasize in your work?

I am warm empathic and an active listener coupled with solid legal knowledge and skills stemmed from my journalism background.

11. Publications and other activities in ADR related matters (e.g. training sessions, seminars, conferences, articles and others):

Please refer to my attached CV- Conference- Presentation

12. Memberships in mediation institutions / functions in mediation institutions/organizations:

Vietnam Mediation Center; Listed as an ad hoc mediator by the Ho Chi Minh City Department of Justice

13. Special expertise or specializations (please list a maximum of three) in your ADR-practice:

Construction- Real Estate- Oil & Gas, Investment disputes

14. Soft Skills (e.g. intercultural competences):

Intercultural competences, Journalistic active listening

15. How do you ensure your professional quality (e.g. coaching, practice supervision, etc)?

Attending conference and learn from the peers. CPD

16. Date of birth: 22 August 1969

VIAC offers mediation practitioners the possibility to present themselves on its website. VIAC reserves the right to publish any presentations submitted and to remove it as the case may be. Parties are free to nominate a mediator of their choice and so is the VIAC Board when appointing a mediator. These presentations do not constitute recommendations but may assist the parties in choosing a mediator willing to conduct proceedings according to the Vienna Mediation Rules. The fact that a mediation practitioner appears on this list, does not authorize this person to use the title "VIAC-mediator".

I have completed this questionnaire to the above to the best of my knowledge and believe they are accurate.

I hereby consent that the data provided in this questionnaire may be processed for the appointment of mediators and published by VIAC. This includes in particular publication on the website of VIAC as well as use in any presentations, etc. This consent may be withdrawn at any time by contacting VIAC at our general contacts, in particular by email addressed to office@viac.eu. The consequence of any such withdrawal will be that my data will no longer be processed by VIAC. For further information see our privacy statement at www.viac.eu.

_____ 19 July 2019 _____
Date and

_Phuong-Trinh Nguyen Potter _____
Signature